Logistic Customer Management portal

A Logistics Customer Management Portal streamlines communication and operations between logistics providers and their clients. It offers features like real-time tracking, order management, and automated reporting, enhancing customer service and improving operational efficiency.

About the Customer

Our customer is a leading provider of reusable metal box storage solutions in multiple sectors such as chemical, food processing, etc. They have operations in over 50 locations worldwide.

The Business Case

Our customer wanted to create a portal that could be used by their clients to manage multiple resource parameters as well as have an overview of the transactions made with our customer. Our customer wanted the portal to allow their customers to have a clear visibility of their spending and utilization of the rented assets. They also made it a point to ensure that their customers do not have to bear the brunt of ageing inventory costs by providing notifications at the right time.

Our Solution

Algosium Software understood the client's unique needs and created an integrated portal for all customers of our customer to have an overview of their activities with the customer. The solution helped improve working relationships between our customer and their affiliates in over 50 countries.

Solution Achievements

With our solution, the customer was able to better position itself as a leader in the segment by offering a transparent platform for their customers to gain information. Unique highlights of our solution include

- Rich User Interface
- Smooth data aggregation
- Reporting capabilities
- Integrated SAP billing capabilities